

## **Charter of Investor Rights**

Quantum Mutual Fund (Fund) has laid down the following Charter of Investor Rights in line with the SEBI (Mutual Funds) Regulations, 1996 (Regulations) and amendments thereon, and circulars issued by Association of Mutual Funds in India (AMFI). Scheme Information Documents (SIDs) and Statement of Additional Information (SAI) of the Fund have broadly prescribed the rights of investors. This Charter prescribes all the rights that an investor has by virtue of his investments in Quantum Mutual Fund while also consolidating rights as laid down in the Regulations / by AMFI as well as in the SID and SAI.

### **AMC Related**

#### **1. Right to Fair Treatment:**

The investor has a right to be treated with courtesy. The Investor should not be unfairly discriminated against on grounds *such as investment amount*, gender, age, religion, caste and physical ability when offering schemes of the Fund and providing various services as a potential investor or as an existing investor of the Fund. All investors shall be treated equally irrespective of the amount of their investment in the Fund. No Investor shall be subject to unfair business or marketing practices, coercive contractual terms or misleading representations.

#### **2. Right to bona fide accomplishment of fiduciary responsibility:**

The investor has the right to know whether the AMC is acting according to its fiduciary responsibility and has placed the interest of investors above its own interest and that of its employees. Investors have a right to know that the AMC has ensured reasonable care and prudent judgment while managing assets of the Fund, and has not engaged in practices so designed to distort prices or artificially inflate trading volume with the intent to mislead market participation; that research reports for investments made and investment justification are recorded, that the AMC has taken investment decisions as per the investment objective and investment strategy prescribed in the SID, that the AMC has not participated in any business relationship that could reasonably be expected to affect the independence, objectivity or loyalty to investors, not discriminated between two schemes of the Fund.

#### **3. Right to seek affirmation with regards to Risk Management, Compliance, and Support:**

The investor has the right to know that the AMC has systems in place for its back office, dealing room, accounting and policy and process for compliances, Fair Dealing, Social Media, Insider Trading and Employee Personal Trading, Gift, Entertainment and Anti Corruption, Whistle

Blower, Anti Money Laundering, Risk Management, Trade Allocation, Trade Error, Investment and Valuation, Business Continuance and Disaster Recovery, Vendor selections and review, besides appropriate maintenance of Books and Records.

#### **4. Right to Know Key Personnel and Team:**

The investor has right to know that the AMC has appointed key personnel including Chief Executive Officer, Fund Managers, Compliance Officer, Research, Operations, Accounting, Information Technology and Human Resource Team.

#### **5. Right to Privacy:**

The Fund collects investor's personal information in the application form, besides the investor also gives consent to receive communication and allow the Fund to share data with/from third party(ies) on the basis of such authorization. All personal information is kept confidential. The information is shared with third parties only to process financial / non-financial requests with whom the Fund has appropriate agreement to maintain confidentiality and with the Statutory Authority as and when requested by such authority. Please click here to read [Privacy Policy of the Fund](#).

#### **6. Right to Inspect Documents:**

The following documents are available for inspection at the office of the Fund at Regent Chamber, 505,5<sup>th</sup> Floor, Nariman Point, Mumbai – 400021

- (a) Memorandum and Articles of Association of Quantum AMC
- (b) Investment Management Agreement
- (c) Trust Deed and amendments thereto, if any
- (d) Quantum Mutual Fund Registration Certificate
- (e) Agreement between Quantum Mutual Fund and the Custodian Deutsche Bank AG
- (f) Agreement with Karvy Computershare Private Limited - Registrar and Share Transfer Agents
- (g) Consent of Haribhakti & Co.,- Chartered Accountants - Auditors to act in the said capacity
- (h) Securities and Exchange Board of India (Mutual Funds) Regulations, 1996 and amendments from time to time thereto.
- (i) Indian Trusts Act, 1882.

## **7. Right to Grievance Redressal:**

The Fund has adopted a Grievance Policy which is available on the website. The policy contains how the query and complaint will be handled by the AMC, the escalation matrix, bifurcation of queries and complaints and disclosure of queries and complaints. The details of queries and complaints with time taken to resolve is uploaded monthly on the website. The complaints received and resolved and time taken to resolve during the year is available on website and also included in the Annual Report of the Fund. Please click here to read the [Grievance Redressal Policy](#).

## **8. Right to Terminate Appointment of Asset Management Company:**

75% of investors of the Scheme can terminate appointment of Asset Management Company of the Mutual Fund.

## **9. Right to Information:**

The investor has the right to know changes in the Key Personnel of the AMC, Financial Results of the AMC, commission / brokerage paid for execution of transactions in securities, Distributor commissions, management fees, Custodian, Fund Accountant, Bankers, Auditors, Directors, penalties and pending litigation or proceedings, major finding of inspections or investigations for which actions may have been taken against the AMC, Trustee, Sponsors or its associates.

## **FUND Related**

### **1. Right to Suitability:**

Schemes of the Fund offered to the investor should be appropriate to the needs of the Investor. Schemes invest in different asset classes as per the asset allocation and investment strategy defined in the SID. An investor should review the investment objective, asset class, investment strategy, features / option and taxation of the scheme before investment, considering his/her investment objectives, risk appetite, time horizon for investments. An investor should consult an investment advisor before investment.

### **2. Right to Understand Risks:**

Schemes of the Fund have different investment risks, High / Medium / Low which depends on the asset class in which investment is made by the scheme. The SID and SAI, communication / advertisement, fact sheet of the scheme discloses the product label of each scheme detailing

the risk of each scheme. The investor can review and understand the risks before investing into any of the schemes. Please click here to understand [Risk in the schemes of the Fund](#).

### **3. Right to Understand Scheme True to Its Label:**

An investor has the right to understand whether the scheme investment strategy and asset allocation as prescribed in the Scheme Information Document is followed at all points of time. Investors can ask the Fund Management Team if there is any deviation from the investment objective, investment strategy and asset allocation as prescribed in the SID. Please click here to review schemes of the Fund whether they are [true to its label](#) or not.

### **4. Right to Receive Fair and True Advertisement / Communication:**

An Advertisement / Communication shall be accurate, true, fair, clear, complete, unambiguous and concise and timely and consistent with the SID and SAI, Regulations and shall have appropriate disclaimer as per Regulations.

An Advertisement / communication shall not contain any statements which are false, misleading, biased or deceptive or likely to be misunderstood, or contain statements which directly or indirectly or by implication or by omission may mislead the investor.

The performance of the scheme shall be provided with comparison of benchmark and additional benchmark.

### **5. Right to Know Schemes' Investments, Portfolio, Expenses and Accounts:**

The NAV of the scheme is uploaded daily on the AMC and AMFI websites respectively. The monthly scheme portfolio, monthly fact sheet, Half Yearly Unaudited Results and Annual Report is uploaded on the AMC website, which contains details of schemes investments, portfolio and expenses charged to the scheme. The Annual Report is also sent to all investors. An investor can also request the AMC anytime to receive the same in hard / soft copy. The investor can expect maintenance of appropriate and complete records of portfolio investments of the Scheme. It is the investor's right to know where the scheme portfolio investment is made, current value of the scheme portfolio, expenses charged to the scheme, appropriate disclosure of expenses charged and scheme accounting.

### **6. Right to Receive Details of Investments / Avail Services For Investments:**

An allotment confirmation is sent to the investor within 5 Business Days from the date of receipt of the transaction request. A Consolidated Account Statement is sent to investors for each calendar month within 10 days of succeeding month for the folio wherein transactions have taken place. Investors can request for physical Statement of Account from Quantum

Mutual Fund / Karvy Computershare Private Limited and the same will be provided within 5 Business Days without any charges. Account Statement contains actual value of investments and current value of investments. Investors can also request for Unit Certificate to the AMC and it will be provided within 5 working days from the date of receipt of request as per the process prescribed in the SID and SAI.

Investors can avail various services relating to investment to receive units in demat mode, nomination, additional / deletion of holder other than first holder, transmission of units in case of death of the unit holder.

#### **7. Right in the Beneficial Ownership:**

Investors of the scheme have a proportionate right in the beneficial ownership of the assets of the Scheme.

#### **8. Right to Vote:**

The First Holder representing holding in account or folio has one vote in respect of every resolution to be passed.

#### **9. Right to Know Voting in the Investee Companies:**

The Fund has adopted a Proxy Voting Policy which is available on the website as well as in the Annual Report of the Fund. The Policy contains how voting rights will be exercised and conflict of interest will be managed while voting, to play an active corporate governance role in the investee companies. The detail of votes exercised is available on the website as well as in the Annual Report of the Fund. Please click here to read the [Proxy Voting Policy](#) and [Voting Exercised](#).

#### **10. Right to Receive Compensation for Inappropriate Valuation:**

Investor has right to get compensation from the Investment Manager and Sponsor of the Mutual Fund if any unfair treatment is meted out to the investor as a result of inappropriate valuation of investments held under the scheme.

#### **11. Right to Receive Redemption Proceeds and Dividend:**

Investor has right to receive redemption proceeds within 10 Business Days of receiving the redemption request and dividend amount within 30 days from the date of declaration of

dividend. Investor will be entitled to receive interest @15% p.a. if there is delay in payment of redemption proceeds / dividend amount.

**12. Right to wind Up the scheme:**

75% of investors of a scheme have the right to wind up a scheme by passing a resolution to that effect.